

**Stryker Modular Hip Settlement
Priority FAQs**

GENERAL FAQs

G.1 What is this Settlement about?

Stryker previously announced settlement programs in 2014 and 2016 to resolve claims of eligible U.S. patients who were revised as of the date of those programs. The current Settlement Program expands the previous programs to provide compensation to certain additional eligible patients who underwent a revision surgery prior to **September 9, 2020**. This Settlement is a means to resolve eligible patients' claims in a fair, timely, and efficient manner, regardless of whether they filed a lawsuit. Patients do not need to be represented by an attorney in order to participate in the 2020 Settlement Program.

G.2 Where can I get a copy of the 2020 Settlement Agreement?

The 2020 Settlement Agreement can be found on this website on the Master Settlement Agreement tab.

G.3 Is the 2020 Settlement Agreement different from the 2014 and 2016 Settlement Agreements?

The award amounts in the 2020 Settlement Agreement are the same as in the 2014 and 2016 Settlement Agreements, but the 2020 Settlement Agreement includes additional patients who underwent a revision surgery within 10 years of implantation, but prior to **September 9, 2020**. The 2020 Settlement Program also has additional award reductions based on how much time has passed between your implantation surgery and revision surgery. As with the prior Settlement Agreements, Patients who have not undergone a revision surgery are not eligible for the 2020 Settlement Program.

If you enrolled in the 2014 or 2016 Settlement Programs, your claims are subject to the 2014 or 2016 Settlement Agreements (as applicable) and any Claims Administration Procedures issued by the Settlement Program's Claims Administrator. The 2020, 2016, and 2014 Settlement Agreements can be found on this website on the Master Settlement Agreement tab and the Claims Administration Procedures can be found on the Claims Administration Procedures tab.

G.4 What if I like the terms of the 2020 Settlement Agreement and want to participate?

- Step 1 – Make sure you are registered or update your registration information with the Claims Processor by going to the “Registration” Tab or by calling 1-855-382-6404.
- Step 2 – Enroll in the 2020 Settlement Program **between September 30, 2020 and December 7, 2020** by going to the “Enrollment” tab or by calling 1-855-382-6404.
- To be included in the 2020 Settlement Program, you must first register or, if necessary, update your registration information with the Settlement Program Claims Processor before you enroll. After registration, you will be instructed to submit a Claim Package by enrolling in the program with all required documents by **December 7, 2020**, and your eligibility will be determined.

H.5 Who is included in the 2020 Settlement Program?

The 2020 Settlement Program is for patients who had an ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem implanted in the United States (or at a United States military hospital), subsequently had a surgery to remove the modular hip stem prior to **September 9, 2020**, and who otherwise meet the eligibility requirements. (See FAQ E-1 below for more information regarding the 2020 Settlement Program's eligibility requirements.) **You cannot participate in the 2020 Settlement Program if you were revised 10 or more years after your implant surgery. You also cannot participate in the 2020 Settlement Program if you received an award under the 2014 or 2016 Settlement Programs or if you otherwise resolved your claims related to your hip(s).** If, however, you are a bilateral patient who has not previously resolved your claims as to one of your hips, and you meet the eligibility requirements (see FAQ E-1 below), you may enroll that hip in the 2020 Settlement Program.

G.6 I enrolled in the 2014 or 2016 Settlement Program and accepted my Settlement Program Award. Can I enroll in this Settlement Program?

No. Any eligible patients who have accepted their Settlement Program Award and resolved their claims through either the 2014 or 2016 Settlement Programs are not eligible for the 2020 Settlement Program. If, however, you are a bilateral patient and you have not previously resolved your claims as to one of your hips, and you meet the eligibility requirements, you may enroll in the 2020 Settlement Program for that hip only. If you have questions regarding the status of your claim, please check the status through the Online Portal or contact the Claims Processor at 1-855-382-6404 with questions or by emailing claimsprocessor@StrykerModularHipSettlement.com.

G.7 I enrolled in the 2014 or 2016 Settlement Program, but my claim was denied. Can I enroll again?

No. Any patients who enrolled in the 2014 or 2016 Settlement Programs and had their claims denied cannot enroll in the 2020 Settlement Program. If you have questions regarding the status of your claim, please check the status through the Online Portal or contact the Claims Processor at 1-855-382-6404 with questions or by emailing claimsprocessor@StrykerModularHipSettlement.com.

G.8 I was eligible for the 2014 or 2016 Settlement Program but did not enroll, can I enroll now?

Yes. Patients who were eligible for either the 2014 or 2016 Settlement Program but chose not to enroll can enroll in the 2020 Settlement Program, assuming they meet the 2020 Settlement Program eligibility requirements. If you have not registered, you must do so before you enroll in the 2020 Settlement Program.

G.9 I received an ABG II Modular Neck Hip Stem and/or a Rejuvenate Modular Neck Hip Stem in both hips, but I only resolved my claims as to one of my hips through the 2014 or 2016 Settlement Program. Can I enroll my other hip in the 2020 Settlement Program?

Yes. If you are a bilateral patient and you have not previously resolved your claims as to one of your hips, and you meet the eligibility requirements, you may enroll that hip in the 2020 Settlement Program.

G.10 How does the 2020 Settlement Program Work?

A patient who had an ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem implanted, who underwent a subsequent surgery to have the hip implant removed prior to **September 9, 2020** and within 10 years of implantation, and who otherwise meets the 2020 Settlement Program's eligibility requirements, will receive a Base Award under the Qualified Revision Surgery Program, potentially subject to certain reductions. A patient who qualifies for a Base Award may also be eligible to receive certain additional awards as part of the 2020 Enhancements Benefit Program for specific, covered events resulting from the surgery to remove the implant.

G.11 Am I required to hire a lawyer to help me with my claim?

No. If you do not have an attorney, you are not required to hire one to participate in the 2020 Settlement Program. **You may seek additional information from the Claims Processor by calling 1-855-382-6404.** If you are already represented by an attorney, communication with the Claims Processor should be through your attorney.

G.12 How does the 2020 Settlement Program affect the claim I filed through the patient support program, Broadspire?

Any claim that you filed with Broadspire that was in process before **September 9, 2020** is not affected by the 2020 Settlement Program.

If you filed a claim with Broadspire after **December 7, 2020** but before enrolling in the 2020 Settlement Program, the claim will be reviewed and processed by Broadspire; however, any such reimbursement(s) you receive from Broadspire will be credited against any Base Award you receive under the 2020 Settlement Program. You will not be able to submit any claims to Broadspire after you enroll in the 2020 Settlement Program. The Broadspire Program will terminate if you are eligible for the 2020 Settlement Program but choose not to enroll by the **December 7, 2020 Enrollment Deadline** pursuant to Section 5.1.2.2 of the 2020 Settlement Agreement.

G.13 Where can I find out more information on the 2020 Settlement Program?

You may contact the claims processor, Epiq, at 1-855-382-6404 or by emailing claimsprocessor@StrykerModularHipSettlement.com. Please continue to visit this website, StrykerModularHipSettlement.com from time to time for updated information.

G.14 I have a hip implant but I don't know which product was used, how can I find out if I qualify for the 2020 Settlement Program?

The only products that are included in this 2020 Settlement Program are the Rejuvenate Modular Neck Hip Stem, which was introduced to the market in 2007, and the ABG II Modular Neck Hip Stem, which was introduced to the market in 2010. Both products were removed from the market in June 2012. If you had a hip implant prior to 2007 or after June 2012 the product used was not an ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem; therefore you do not qualify for the 2020 Settlement Program.

You can also confirm what product was used by contacting your surgeon or the hospital that performed the surgery to obtain the relevant medical records that would contain this information. Most hospitals maintain a sheet that details every device implanted during a surgery. These sheets

usually contain stickers or typed entries reflecting each implanted product, including their names and product numbers.

G.15 (For attorneys) Do unserved preliminary disclosure forms or fact sheets need to be served in the New Jersey MCL or the Minnesota MDL?

Your inquiry should be directed to the appropriate Settlement Oversight Committee member identified in Article 19 of the 2020 Settlement Agreement:

Ellen Relkin Esq.
Weitz & Luxenberg 700 Broadway
New York, NY 10003
Phone: 212-558-5500
Facsimile: 212-344-5461
Email: erelkin@weitzlux.com

Peter J. Flowers, Esq.
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225 W. Upper Wacker Dr. #1515
Chicago, IL 60606
Phone: 312-214-1017
Facsimile: 630-845-8982
Email: pjf@meyers-flowers.com

G.16 (For attorneys) Do I need to continue to comply with discovery requests and case management orders?

Your inquiry should be directed to the appropriate Settlement Oversight Committee member identified in Article 19 of the 2020 Settlement Agreement:

Ellen Relkin Esq.
Weitz & Luxenberg 700 Broadway
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Email: pjf@meyers-flowers.com

Eligibility

E.1 What are the eligibility requirements to participate in the 2020 Settlement Program?

To be eligible for the Qualified Revision Surgery Program under the 2020 Settlement Program, you must:

1. Be a U.S. citizen or legal resident of the United States;
2. Have had an ABG II Modular Neck Hip Stem and/or Rejuvenate Modular Neck Hip Stem implanted in the United States (or at any United States Military Hospital);
3. Have undergone a surgery to remove the implanted modular-neck hip stem for reasons related to the recall at least 181 days after implantation, prior to **September 9, 2020**, within 10 years of the implantation surgery, and in the United States (or at any United States Military Hospital);
4. The surgery to remove the implanted modular-neck hip stem involved one or more of the following:
 - a. An elevated cobalt level;
 - b. An abnormal diagnostic scan related to the reasons underlying the voluntary recall;
or
 - c. Confirmation of ALTR, ALVAL or tissue damage related to the reasons underlying the voluntary recall.
5. Register or update your registration, if necessary, with the Claims Processor before you enroll;
and
6. Enroll in the 2020 Settlement Program between **September 30, 2020** and **December 7, 2020**.

Patients who have **not** undergone a surgery to remove their ABG II Modular Neck Hip Stem and/or Rejuvenate Modular Neck Hip Stem are not eligible for the 2020 Settlement Program.

E.2 I did not have a surgery to remove the ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem prior to September 9, 2020. Am I eligible to participate in the 2020 Settlement Program?

No. If you have not undergone a surgery to remove the implant within 10 years of the implantation surgery and prior to **September 9, 2020**, then you are not eligible to participate in the 2020 Settlement Program.

Your legal rights or claims, if any, are not affected by the 2020 Settlement Program.

E.3 Can I participate in the 2020 Settlement Program if I don't have a lawsuit filed in any court?

Yes. You may participate in the 2020 Settlement Program without filing a lawsuit as long as you meet the eligibility requirements. (See FAQ E-1 above.) **You may seek additional information from the Claims Processor by calling 1-855-382-6404 or emailing claimsprocessor@StrykerModularHipSettlement.com.**

E.4 Can I participate in the 2020 Settlement Program if I enrolled and received an award under either the 2014 Settlement Program or the 2016 Settlement Program, or if I otherwise resolved my claims related to my hip(s)?

No. Because you accepted your Settlement Program Award or otherwise resolved your claim with Stryker Orthopaedics, your claim was already resolved. If, however, you are a bilateral patient who has not previously resolved your claims as to one of your hips, and you meet the eligibility requirements (see FAQ E-1 above), you may enroll that hip in the 2020 Settlement Program.

E.5 Can I participate in the 2020 Settlement Program if my lawsuit is filed somewhere other than New Jersey or Minnesota?

Yes. The 2020 Settlement Program is open to all patients who meet the eligibility requirements (see FAQ E-1 above), regardless of where your lawsuit is filed.

E.6 I do not know if I am an eligible patient. What do I need to do?

If you are represented by an attorney, you should consult with them regarding your eligibility for the 2020 Settlement Program. If you do not have an attorney, **you may seek additional information from the Claims Processor by calling 1-855-382-6404 or emailing claimsprocessor@StrykerModularHipSettlement.com.**

Registration Update FAQs

RU-1. Why do I need to update my registration?

To help with overall case management, the federal MDL and New Jersey MCL Courts previously ordered a registration update for all patients who have not previously resolved their claims and who were implanted with an ABG II Modular or Rejuvenate Modular hip stem in order to manage the litigation and docket. The purpose of this registration process was to have all such patients register and/or update some basic information to the extent it has changed. If you have not already done so, then you must register your claim or update your registration information, if necessary, in order to enroll in the 2020 Settlement Program.

Please note: The registration process applies **only** to patients with **unresolved claims** and applies whether or not the patient has filed a lawsuit, whether or not the implant has been removed, and/or whether or not the patient is represented by an attorney. **If you have previously resolved your claim then you should not register or update your registration.** All patients with unresolved claims were required to register or update their registration by **July 20, 2020**.

RU-2. Under what circumstances does my registration need to be updated?

Since registering, there may be new or a change to circumstances requiring an update to your registration information. These may include (but are not limited to):

- You have moved/have a new address
- You are now represented by counsel and/or new counsel
- Your case venue has changed
- Change in marital status
- You have complications that were not present at time of initial and/or supplemental registration, such as:
 - A new or additional revision surgery;
 - A new or additional follow up surgery
 - A new or additional infection in the affected hip
 - A new or additional diagnosis of a pulmonary embolism, deep vein thrombosis or stroke within 72 hours of your revision surgery or follow-up surgery
 - Your loved one has died since the initial and/or supplemental registration period

If there are no changes to your circumstances since your initial and/or supplemental registration, then there is no need to update registration information at this time. If you are uncertain if you need to update your registration information, please call the Registration Processor at 1-855-382-6404 or send email to: registrationprocessor@StrykerModularHipSettlement.com.

RU-3. When was the Registration Update Deadline?

The deadline to register or to update your registration information was **July 20, 2020**. If you have not already registered your claim or updated your registration information, please call the

Registration Processor at 1-855-382-6404 or send email to: registrationprocessor@StrykerModularHipSettlement.com. Your registration must be completed and updated, if necessary, in order to enroll in the 2020 Settlement Program.

RU-4. Does registering mean I am eligible to enroll in the Settlement Program?

No. The registration process is separate from the Settlement Program. As a result, registering or updating your registration information with the Registration Processor does not enroll you in the Settlement Program, or otherwise deem you eligible to enroll. However, you cannot enroll in the 2020 Settlement Program if you have not already registered your claim or updated your registration information.

RU-5. How do I update my Registration?

Please click on the “Update Registration” tab after you log on to update your information. Patients who are not already represented by an attorney do not need one in order to register or to update their registration information.

Registration FAQs

R-1. What is Registration?

Registration is a court-ordered process that requires all patients who were implanted with an ABG II Modular or Rejuvenate Modular hip stem, **and have not previously resolved their claims**, to submit basic information. Registration is required whether or not the patient intends to assert or already has a claim or filed lawsuit, whether or not the implant has been removed, and/or whether or not the patient is represented by an attorney. Registration is also required to enroll in the 2020 Settlement Program. All patients were required to register or update their registration information with any new circumstances by **July 20, 2020**.

R-2. When was the Registration Deadline?

The deadline to register or update your registration information with the Registration Processor was **July 20, 2020**. You must register your claim or update your registration information in order to enroll in the 2020 Settlement Program. If you have not registered your claim or updated your registration information, please call the Registration Processor at 1-855-382-6404 or send email to: registrationprocessor@StrykerModularHipSettlement.com.

R-3. How do I register?

Please click on the “Registration” tab to submit your information. Patients should speak with their attorney, if they have one, or contact the Registration Processor at 1-855-382-6404 with

questions or by emailing registrationprocessor@StrykerModularHipSettlement.com. Patients do not need an attorney to register.

R-4. I have not filed a lawsuit, do I have to register?

Yes. Pursuant to the courts' orders, all patients who have not previously resolved their claims and who were implanted with an ABG II Modular or a Rejuvenate Modular hip stem must register, regardless of whether they have a claim pending or plan on bringing a claim. Additionally, those patients who have not previously resolved their claims must update their registration information with the Registration Processor, regardless of whether they have filed a lawsuit. In addition, you cannot enroll in the 2020 Settlement Program if you have not registered your claim or updated your registration information, if necessary.

R-5. I don't have an attorney, do I have to register?

Yes. Pursuant to the courts' orders, all patients who have not previously resolved their claims and who were implanted with an ABG II Modular or a Rejuvenate Modular hip stem must register, regardless of whether they have a claim pending or plan on bringing a claim, or if they are represented by an attorney. Additionally, those patients who have not previously resolved their claims must update their registration information with the Registration Processor if there is a change in initial and/or supplemental registration information, regardless of whether they are represented by an attorney. In addition, you cannot enroll in the 2020 Settlement Program if you have not registered your claim or updated your registration information, if necessary.

R-6. My implant has not been removed. Do I have to register?

Yes. Pursuant to the courts' orders, all patients who have not previously resolved their claims should have registered or updated their registration information, if necessary, with the Registration Processor by **July 20, 2020** regardless of whether their implant was removed.

R-7. I am not eligible for the 2020 Settlement Program. Do I have to register?

Yes. Pursuant to the courts' orders, all patients who have not previously resolved their claims, including patients who were not eligible for the Settlement Program, should have registered or updated their registration information, if necessary, with the Registration Processor by **July 20, 2020**.

R-8. I have previously enrolled in the Settlement Program and accepted my Settlement Program Award. Do I have to update my registration information?

No. Because you accepted your Settlement Program Award, your claim was resolved through the Settlement Program. Patients who resolved their claims should not update their registration information.

R-9. I have previously enrolled in the Settlement Program, but my claim is still pending. Do I have to update my registration information?

Yes. Because your claim is still in process, you must update your registration information if you have new, or a change in, information. If you have questions regarding the status of your claim, please check your Online Portal or contact the Claims Processor at 1-855-382-6404 with questions or by emailing claimsprocessor@StrykerModularHipSettlement.com.

ENROLLMENT FAQs

EN.1 I am an eligible patient and I wish to participate. What do I need to do to enroll?

As part of the enrollment process, you or your attorney must submit a completed Claim Form and all required documents to the Claims Processor by **December 7, 2020**. The Claims Processor will then process your claim and determine whether you qualify for the 2020 Settlement Program and, if you qualify, your settlement award. Enrollment Claim Forms and a list of Required Submissions are now available on the Settlement Program's website; please see the "Enrollment Claim Forms" and "Required Submissions" pages of the website to access this information. You may submit an online Claim Form or upload completed Claim Forms through our online enrollment portal beginning **September 30, 2020**. All Required Submissions must be received by the **December 7, 2020**.

EN.2 When does the Enrollment process begin?

The enrollment process will open on **September 30, 2020**.

EN.3 When is the Enrollment Deadline?

The deadline to enroll in the 2020 Settlement Program is **December 7, 2020**.

EN.4 Can I receive a deadline extension if I am unable to submit my medical records by the Enrollment Deadline?

No. All required medical records must be submitted to the Claims Processor at the time of Enrollment. Failure to submit all required documents at the time of enrollment may affect your eligibility to participate in the 2020 Settlement Program or the timing of any payment you may be

eligible to receive. Please visit the "Required Submissions" page of the website for a complete list of the documentation requirements for each Claim Form.

EN.5 Where can I find out what I need to do to complete my Claim Package?

Comprehensive lists of required medical records and related forms for the Qualified Revision Surgery Program are accessible on the "Required Submissions" page of the Settlement Program's website. Additional forms to be submitted as part of your Claim Package are also available for download. You may seek additional information from the Claims Processor by calling 1-855-382-6404 or emailing claimsprocessor@StrykerModularHipSettlement.com.

EN.6 How do I log on to the online Enrollment Portal?

You can log on to the Online Portal using the Unique ID and password created at the time you registered. **The portal is available from the Online Portal page of this website which you can access by clicking this link.**

EN.7 I completed my Registration Form through the Claims Processor Contact Center and do not have a Registration ID Number. Am I able to use the online Enrollment Portal?

Yes. A Unique ID Number has been assigned to you. Contact the Claims Processor by calling 1-855-382-6404 or emailing claimsprocessor@StrykerModularHipSettlement.com and we will provide you with that information.

ENHANCEMENT FAQs

EH.1 What is an Enhancement?

A patient who qualifies for a Base Award may also be eligible to receive certain additional payments as part of the 2020 Enhancements Benefit Program if they experience specific, covered events resulting from the surgery to remove the ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem. **Additional information regarding the 2020 Enhancements Benefit Program and the materials that need to be submitted with your Enhancements Benefit Program Application is available on Enhancements Benefit Program tab on this website.**

EH.2 How can I qualify for an additional payment?

In order to qualify for any additional payments, you must first be an eligible patient who qualified for a Base Award. **For specific events that occurred during the Qualified Revision Surgery, you must fill out the appropriate section in your Base Award enrollment claim form and submit all required documents by the November 30, 2020 enrollment deadline.**

For all other additional payments, a separate Enhancements Benefit Program application and all required documentation must be submitted to the Claims Processor by the appropriate Enhancements deadlines (see FAQ EH.4 below) that demonstrate that you experienced any of the specific covered events entitling you to additional payment(s). Enrollment in the 2020 Enhancements Benefit Program opens on **February 22, 2021**.

EH.3 If I receive a Base Award, will I automatically qualify for an Enhancement?

No. Qualifying for a Base Award does not automatically entitle you to receive additional payments under the 2020 Enhancements Benefit Program. **For specific events that occurred at the time of the Qualified Revision Surgery, you must submit: (1) your completed enrollment claim form indicating the basis for your additional payment, and (2) all required documents supporting a potential claim for an Enhancement by the November 30, 2020 enrollment deadline.**

For all other Enhancements, you must submit: (1) a separate Enhancements Benefit Program Application, which is available under the “Enhancements Benefit Program” tab of this website and on the Online Portal; and (2) all required documents supporting a potential claim for an Enhancement by the applicable Enhancements deadlines (see FAQ EH.4 below).

EH.4 What is the deadline to submit a claim for an Enhancement?

For specific events that occurred during the Qualified Revision Surgery, you must fill out the appropriate section in your Base Award enrollment claim form and submit all required documents by the December 7, 2020 enrollment deadline.

For all other Enhancements, in order to be considered eligible to receive certain additional payments as part of the 2020 Enhancements Benefit Program, you must submit to the Claims Processor a separate Enhancements Benefit Program application along with all required documentation by the appropriate Enhancements deadlines.

For events giving rise to an Enhancement that occurred prior to your enrollment in the 2020 Settlement Program: you must submit your application by **April 23, 2021**.

For those events that occurred after you enrolled: you must submit your application by either **April 23, 2021** or within 90 days of the event, whichever is later. You may submit supplemental applications for covered events that occur on or after **April 23, 2021** but within two years of your Qualified Revision Surgery or your last pre-enrollment surgery as set forth in the 2020 Settlement Agreement.

PAYMENT FAQs

P.1 I've Registered and Enrolled. What happens next?

Once your claim is reviewed, you or your attorney will receive a notice from the Claims Processor informing you of whether you are eligible for a Base Award and the amount of your award. The exact amount of compensation will depend on a number of factors and circumstances specific to each claim. Once you accept your award, your payment will be issued in a timely manner.

P.2 If I underwent a surgery to remove an ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem, how much money may I receive if my claim is approved?

If you are an eligible patient who underwent a surgery to remove an ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem, you may be entitled to receive a Base Award of up to \$300,000, subject to potential limited reductions.

In addition to the Base Award, you may also be eligible to receive additional payments under the 2020 Enhancements Benefit Program. These additional payments are available to eligible patients who: (1) experienced specific, covered events resulting from the surgery to remove the implant; and (2) submit to the Claims Processor an Enhancements Benefit Program application and all required documentation by the appropriate Enhancements deadlines.

P.3. If I receive a Base Award, will I automatically qualify for an Enhancement?

No. Qualifying for a Base Award does not automatically entitle you to receive additional payments under the 2020 Enhancements Benefit Program. **For specific events that occurred during the Qualified Revision Surgery, you must fill out the appropriate section in your Base Award enrollment claim form and submit all required documents by the November 30, 2020 enrollment deadline.** For all other Enhancements, you must submit a separate Enhancements Benefit Program Application and

all required documents by the required Enhancements deadlines in order to support a potential claim for an Enhancement.

P.4 How can I qualify for an additional payment?

In order to qualify for any additional payments, you must first be an eligible enrolled patient who qualifies for a Base Award. **For specific events that occurred during the Qualified Revision Surgery, you must fill out the appropriate section in your Base Award enrollment claim form and submit all required documents by the November 30, 2020 enrollment deadline.** For all other Enhancements, you then must submit a separate Enhancements Benefit Program Application and all required medical records to the Claims Processor by the required Enhancements Deadlines (see FAQ EH.4 above) that demonstrate that you experienced any of the specific covered events set forth in the 2020 Settlement Agreement.

P.5 Who do I contact for more information about the money I may be awarded?

You can receive additional information by contacting the Claims Processor at 1-855-382-6404 or claimsprocessor@StrykerModularHipSettlement.com.

P.6 What factors may contribute to the reduction of my Base Award?

Factors that may result in reductions to a Base Award include:

1. Whether you had a hip replacement surgery in the same hip before being implanted with an ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem;
2. Your age when the ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem was implanted;
3. How much time passed between when the ABG II Modular Neck Hip Stem or Rejuvenate Modular Neck Hip Stem was implanted and when it was removed.
4. For cases involving deceased patients, whether the patient passed away after the revision surgery for reasons unrelated to that surgery; and
5. If you are an unrepresented claimant under the 2020 Settlement Agreement, then a fixed percentage of the Award will be deducted as an acknowledgement of the amount that would otherwise be paid as attorneys' fees.

P.7 When will my payment be issued?

At least 96% of those persons with unresolved claims who registered with the Claims Processor during Supplemental Registration must enroll in the 2020 Settlement Program and qualify to participate for Stryker to be required to issue awards under the 2020 Settlement Program. If fewer than 96% of those persons qualify, Stryker can terminate the Program on or before **January 14, 2021**. We do not expect any payments to be made until after **January 14, 2021**, but it is expected that payments will begin thereafter if the 2020 Settlement Program is not terminated.